

LIMITED WARRANTY FOR ThinAir® MODELS



FOR MODELS: TA-ABS, TA-SB, TA-SI, TA-SB-SI WITH OR WITHOUT SUFFIX V, X OR 8

This warranty applies to hand dryers purchased and installed within the U.S. For international service and warranty information, which may vary, please contact the distributor from whom the dryer was purchased if known, or call us at 1-413-525-4531 for further information.

1. This product is warranted to be free of manufacturing defects for five (5) years (one [1] year on Pre-Filter) from the date of shipment from the Manufacturer's factory at 357 Chestnut St., East Longmeadow, Massachusetts 01028. This warranty explicitly excludes normal wear and tear on the Filter or Pre-Filter, as well as faulty installation, accident, misuse or vandalism.
In the event of a breach of the warranty described above, the Owner shall have either one of the following remedies:
 - a. The Owner shall return the defective product to the Manufacturer, postage prepaid, and the Manufacturer shall repair said product within a reasonable time and free of charge, provided that said product is returned within the stated period above from the date of original shipment from the Manufacturer's factory in East Longmeadow, Massachusetts; and, provided further that said defect is not due to faulty installation, accident, misuse, or vandalism; or
 - b. The Owner may notify the Manufacturer by telephone or in writing of the defect and, within a reasonable time, the Manufacturer shall send a suitable replacement part to remedy said defect, and Owner shall be charged for said part at the current price level. The Owner may return the defective part to the Manufacturer, postage prepaid, along with the serial number of the defective product and the Manufacturer will then issue to the Owner a full credit for the repair part, including outgoing postage (within the Continental U.S. only). Said remedy is available only within the stated period stated above from the date of original shipment of the product from the Manufacturer's factory in East Longmeadow, Massachusetts; and provided further that said defect is not due to faulty installation, accident, misuse, or vandalism.
2. Any implied warranties of merchantability or fitness for a particular purpose are hereby limited to the duration of the express written warranty contained in paragraph one (1); namely, five (5) years (one [1] year Pre-Filter) from the date of shipment from the Manufacturer's factory in East Longmeadow, Massachusetts.
3. If you reside outside of the U.S., please contact the distributor you purchased the ThinAir from for warranty support.
4. There are no other warranties and remedies except as contained herein. This warranty shall inure to the benefit of the Owners, Successors and Assigns.

International Shipments (Outside United States)

If Purchaser intends to export the Product, Purchaser represents that it is purchasing the Products to be exported from the United States and importing them to the country specified in the purchase order. Purchaser agrees that the Products will be shipped to that destination in compliance with the laws of such country. No re-export or diversion will occur. Purchaser will be responsible for obtaining and paying for all licenses, permits or similar governmental authorizations necessary for the exportation and importation of the Product. All costs associated with exportation and importation of the Product, including the selection and use of freight forwarders, will be the sole responsibility of Purchaser. At the time of Order, Purchaser agrees to inform the Manufacturer of any NAFTA or other certificates of origin, or other special documentation, packaging or product marking or labeling. Purchaser will also be responsible for furnishing, shipping and providing any warranty parts that may be needed during the duration of the express written warranty contained in paragraph one(1); namely, five (5) years (one {1} year on HEPA Filter & Pre-Filter) from the date of shipment from the Manufacturer's factory in East Longmeadow, Massachusetts.

Purchaser acknowledges that Products sold within U.S. may not be suitable for use in other countries which have differing electrical codes and certification requirements, including but not limited to, Canada and Mexico. Manufacturer may refuse to provide any documentation required for exporting if the need to export to that country was not identified in advance at the time of the order.



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